



**City of Dinuba
Americans with Disabilities Act (ADA)
Complementary Paratransit
Service Policies
January 2019**

PURPOSE

The City of Dinuba's transit system, Dinuba Area Regional Transit (DART), is funded in part with U.S. Department of Transportation (USDOT), Federal Transit Administration (FTA) funds. FTA requires paratransit services to comply with the American with Disabilities Act of 1990 (ADA) and specifically with the requirements of 49 CFR Part 37.

The City's transit services include fixed route, Dial-A-Ride, and Flexroute. The Flexroute, considered a "blended" service by Caltrans, is a combined fixed route and demand-response service offering route deviation services for ADA-certified riders only. Routes 1 and 2 operate along a fixed route but will leave a route to pick up demand-response riders between route stops. ADA-certified riders may use either the regular Dial-A-Ride service or the Flexroute.

These City's service policies for complying with ADA service criteria and DART's ADA eligibility certification process are two components of many management controls the City utilizes to provide efficient and effective transit services for full compliance with FTA regulations.

The ADA is sweeping legislation that makes it illegal to discriminate against persons with disabilities of all types whether permanent or temporary, physical or mental. The Act provides for equal access for disabled citizens in the areas of transportation, public services, public accommodations and facilities, employment and telecommunications. The USDOT published regulations to implement ADA (49 CFR Part 37, "Transportation Services for Individuals with Disabilities (ADA)" and Part 38 "Americans with Disabilities Act (ADA) Accessibility Specifications for Transportation Vehicles") on September 6, 1991 delineating specific transportation provisions of the ADA.

These regulations require that public entities operating fixed route transportation service for the general public also provide complementary paratransit within a three-quarter mile radius of the fixed route service to persons unable to use the fixed route system. Paratransit service is specialized service typically designed for senior and disabled riders who are unable to use the fixed route system. Fixed route and complementary paratransit services must be similar in several ways. The ADA (49 CFR 37.123 – 37.133) specifies eligibility for these services, the level of service that must be provided and standards for certain aspects of operation.



ADA AND DEVIATED ROUTE (OR FLEXIBLE) SERVICE

For the purpose of ADA regulations, transit systems are considered to be either fixed route or demand-responsive (Section 37.3). Accurately categorizing a system is important because it determines the requirements that systems must follow. While some systems are clearly one or the other, systems that provide route deviation service can be harder to categorize.

Flexible Service-Specific Requirements

According to DOT regulations, route deviation service is considered to be demand-response service under DOT regulations and therefore must follow the requirements for equivalent level of service for its riders with disabilities.

FTA, however, has informally made a distinction between service that allows anyone to request route deviations and service that only allows riders with disabilities to request the deviations. If the system provides route deviations only to customers with disabilities, this service is then regarded as complementary paratransit service, and is held to ADA paratransit service criteria.

DART provides route deviation for ADA-eligible riders and therefore must comply with the service criteria. As a system with flexible service providing complementary paratransit service for its riders with disabilities, DART also is required to implement an eligibility determination and appeals process for those who would like to use the service. DART has a formal certification process that is used to determine eligibility and allows for an appeals process consistent with ADA regulations.

COMPLEMENTARY PARATRANSIT SERVICE AND THE DISABLED

Consistent with 49 CFR 37.123, complementary paratransit service must be provided to three general categories of persons with disabilities:

1. Persons who are unable to board, ride, or disembark from a vehicle even if they are able to get to the stop and even if the vehicle is accessible.
2. Persons who cannot use vehicles without lifts or other accommodations. These persons are eligible for paratransit service if accessible fixed route vehicles are not available on the route on which they need to travel when they need to travel.
3. Persons with specific impairment related conditions who cannot travel to a boarding location or from a disembarking location to their final destination.



ADA SERVICE CRITERIA

Service criteria have been established by the Department of Transportation (DOT) to determine the level of paratransit service that is considered “comparable” to fixed route services. These criteria apply only to persons certified or eligible for paratransit service while non-ADA eligible riders may be provided a lower standard of service. A description of each criterion found in 49 CFR 37.131 is provided, as follows:

1. **Service Area**: Service must be provided to all origins and destinations within a corridor three-quarter mile on each side of the fixed route. Service beyond this area may be provided at the City’s discretion. The City must coordinate where service areas overlap or are contiguous.
2. **Response Time**: Next-day service must be provided for requests made any time during the preceding day. Requests for service must be taken when administrative offices are open and must arrange to accept reservations on days or times when administrative offices are closed if service is provided on the following day.
3. **Fares**: Fares can be no more than twice the fixed route adult fare.
4. **Service Days and Hours**: Days and hours of operation must be at least the same as the fixed route system.
5. **Trip Purpose**: Trips must be accepted and handled on an equal basis. There can be no restrictions on trip purposes or prioritizing by trip type.
6. **Origin to Destination Service**: Service must be provided from origin to destination. The basic mode of service can be designated as door-to-door or curb-to-curb. If the entity’s mode of service is curb-to-curb, it must have policies in place to provide assistance from the vehicle to the first doorway for customers requesting such assistance.
7. **Capacity Constraints**: Service to eligible individuals cannot be limited because of capacity constraints. Adequate capacity must be available so that there is no pattern of trip denials. No waiting lists can be maintained, and the number of trips provided to an individual cannot be restricted.

Subscription service is permitted if it does not result in capacity constraints to eligible individuals. If capacity constraints exist, subscription service can comprise no more than 50% of total paratransit service capacity.



DART POLICY FOR COMPLIANCE WITH ADA SERVICE CRITERIA

1. **Service Area**: DART provides complementary paratransit service to origins and destinations within corridors with a width of three-fourths of a mile on each side of each fixed route (49 CFR 37.131(a)). The corridor includes an area with three-fourths of a mile radius at the ends of each fixed route. DART will only deviate for those who are ADA-eligible. There is an ADA process in place (49 CFR 37.123-37.125).

Within the core service area, DART also provides service to small areas not inside any of the corridors but which are surrounded by corridors. Outside the core service area, DART has designated corridors with widths from three-quarters of a mile up to one and one half miles on each side of a fixed route, based on local circumstances. (For purposes of this criterion, the core service area is that area in which corridors with a width of three-quarters of a mile on each side of each fixed route merge together such that, with few and small exceptions, all origins and destinations within the area are served.)

2. **Response Time**: DART schedules and provides paratransit service to any ADA-eligible person at any requested time on a particular day in response to a request for service made the same day or the previous day. Reservations may be taken by reservation agents or by mechanical means (e.g., answering machine).

DART makes reservation service available during normal business hours of DART's administrative offices, as well as during times, comparable to normal business hours, on a day when DART's offices are not open before a service day. DART may negotiate pickup times with the individual but does not require an ADA-eligible individual to schedule a trip to begin more than one hour before or after the individual's desired departure time.

DART uses real-time scheduling to provide complementary paratransit service and permits advance reservations to be made up to fourteen (14) days in advance of an ADA-eligible individual's desired trips. Pick-up times are within a one-hour window of the requested time (49 CFR 37.131(b)).

3. **Fares**: Fares charged to an ADA paratransit eligible user are not more than twice the fare that would be charged to an individual paying full fare (i.e., without regard to discounts) for a trip of similar length, at a similar time of day, on the entity's fixed route system (49 CFR 37.131(c)).

In calculating the full fare that would be paid by an individual using the fixed route system, DART may charge a premium for trips beyond the three-quarter mile corridor.

Fares for individuals accompanying ADA paratransit eligible individuals, who are provided service under CFR 37.123(f), are the same as for the ADA-eligible individuals they are accompanying.



A personal care attendant is not charged for complementary paratransit service. DART reserves the right to charge a fare higher than otherwise permitted by this paragraph to social service agencies or other organizations for agency trips (i.e., trips guaranteed to the organization).

4. **Trip Purpose**: DART does not impose restrictions or priorities based on trip purpose (CFR 37.131(d)).
5. **Service Days and Hours**: The complementary paratransit service is available throughout the same days and hours as DART's fixed route service (CFR 37.131(e)).
6. **Origin to Destination Service**: DART provides service from origin to destination with curb-to-curb service. DART has policies in place to provide assistance from the vehicle to the first doorway for customers upon request (49 CFR 37.129(a)).
7. **Capacity Constraints**: DART does not limit the availability of complementary paratransit service to ADA paratransit eligible individuals (49 CFR 37.131(f)) by any of the following:
 - a. Restrictions on the number of trips an individual will be provided.
 - b. Waiting lists for access to the service.
 - c. Any operational pattern or practice that significantly limits the availability of service to ADA paratransit eligible persons.
 - d. Such patterns or practices include, but are not limited to, the following:
 - Substantial numbers of significantly untimely pickups for initial or return trips.
 - Substantial numbers of trip denials or missed trips.
 - Substantial numbers of trips with excessive trip lengths.

Operational problems attributable to causes beyond the control of DART (including, but not limited to, weather or traffic conditions affecting all vehicular traffic that were not anticipated at the time a trip was scheduled) will not be a basis for determining that such a pattern or practice exists.

DART POLICY FOR PROVIDING COMPLEMENTARY PARATRANSIT SERVICE TO VISITORS

1. DART makes its service available to ADA-certified visitors, as provided in this section.



2. For purposes of this section, a visitor is an individual with disabilities who does not reside in the DART service area where DART provides coordinated complementary paratransit service.
3. DART treats as eligible for its complementary paratransit service all visitors who present documentation that they are ADA eligible, under the criteria of 49 CFR 37.125 of the ADA, in the jurisdiction in which they reside.
4. With respect to visitors with disabilities who do not present such documentation, DART may request documentation of the individual's place of residence and, if the individual's disability is not apparent, of his or her disability. DART will provide paratransit service to individuals with disabilities who qualify as visitors under paragraph 1 of this section. DART allows visitors who have no ADA certification documentation to use fixed route transit based on their saying so.
5. DART will make the service to a visitor required by this section available for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during such 365-day period. In no case will DART require a visitor to apply for or receive eligibility certification before receiving the service required by this section.

In some cases, DART may contact the visitor's transit agency directly to get a copy of their eligibility certification.

DART ADA ELIGIBILITY CERTIFICATION PROCESS

DART allows qualified individuals with disabilities to become certified through its ADA eligibility process. Once a completed form has been received by DART, a response regarding eligibility is made within 21 calendar days. In the event processing takes longer than 21 days, eligibility will be presumed until notified.

Denials of eligibility may be appealed in writing to the City of Dinuba, Transit Division, 180 East Merced Street, Dinuba, CA 93618. The application form is included as Exhibit A.

OTHER GENERAL ADA REQUIREMENTS (FIXED ROUTE AND PARATRANSIT)

Section 37 of Title 49 CFR includes other general ADA requirements applicable to both the fixed route and paratransit systems. Below is an overview of DART's compliance with these requirements.

Transportation Facility Accessibility: According to Section 37 Subpart C, any new transportation facilities must comply with ADA specifications, such as wheelchair ramps. Also of importance to ADA are the pathways serving the transportation facility, such as sidewalks and snow removal to transportation facilities.



Acquisition of Accessible Vehicles: Subpart D of 49 CFR states that any new or used buses leased or purchased by a public entity for the purpose of fixed route and demand response transportation must be accessible to and usable by individuals with disabilities. The DART fleet is 100% wheelchair accessible. All vehicles used in City-funded transit services provide equal facilitation for individuals with disabilities. Further, the City ensures that all wheelchair lifts can accommodate the full required range of wheelchair designs.

Accessible Vehicles and Facilities: All new or replacement vehicles and facilities shall be accessible to persons with disabilities.

Announcements: Fixed route drivers shall announce bus stops at transfer points, major destinations, upon request and sufficient intervals to permit individuals with disabilities to be oriented to their location.

Vehicle Identification: Where more than one route serves the same stop, means to assist an individual with disabilities to board the proper vehicle exist.

Service Animals: Service animals are permitted to accompany individuals with disabilities in vehicles and facilities.

Portable Oxygen: Passengers with disabilities are not prohibited from traveling with a respirator or portable oxygen supply.

Adequate Time for Boarding and Alighting: Adequate time for individuals with disabilities to complete boarding and disembarking from the vehicle is provided.

Training Requirements: DART ensures that personnel are trained proficiently, as appropriate to their duties, so that they are able to operate vehicles and equipment safely. Personnel are trained to properly assist and treat passengers with disabilities in a respectful, courteous manner, with appropriate attention to the difference among individuals with disabilities. The drivers receive special wheelchair boarding training.

Maintenance: DART maintains the vehicles wheelchair ramp and securement devices. The driver checks the ramp and securement devices each morning before the vehicle goes into service. The driver is responsible for notifying the appropriate maintenance of any defect, who will schedule preventative maintenance. A vehicle will not be used with an inoperable lift.

Lift and Securement Use: DART requires that wheelchair securement devices are used for safety reasons. Drivers will assist passengers with use of the ramp, and securement devices. Drivers do not require that wheelchair users transfer to a seat. Instead, the choice is up to the passenger. In accordance with 49 CFR 37.165 (g), DART allows individuals with disabilities who



do not use wheelchairs to use the ramp to enter the vehicle. The Agency's lift and securement use is compliant with all requirements in section 37.165.

Use of Accessibility Features: Vehicle operators and other personnel make use of accessibility related equipment or features required by CFR Title 49 Part 38. Drivers are trained on wheelchair securement.

Public Information/Communications: ADA requires that the transit entity make available to individuals with disabilities adequate information concerning transportation services through accessible formats and technology, upon request. Information regarding complementary paratransit services service hours and policies is available on the DART website and can be found easily through an internet search.

Wheelchair Lift Deployment at any Designated Bus Stop: DART does not refuse to permit a passenger who uses the wheelchair ramp to disembark from a vehicle at any designated bus stop.

ADDITIONAL DART SERVICE

DART may provide complementary paratransit service to ADA paratransit eligible individuals exceeding that provided for in this policy. Only the cost of service provided, however, may be considered in any DART request for an undue financial burden waiver under 49 CFR 37.151-37.155.



EXHIBIT A

CITY OF DINUBA ADA PROGRAM APPLICATION FOR CERTIFICATION OF ADA PARATRANSIT ELIGIBILITY



ADA PROGRAM APPLICATION FOR CERTIFICATION OF ADA PARTRANSIT ELIGIBILITY FOR DIAL-A-RIDE SERVICES

“Valid on ALL Transit Services in Tulare County”

INSTRUCTION SHEET

Dial-a-Ride is specialized transportation services for persons who are unable to independently use Fixed Route, due to a disability or health related condition some or all of the time. Dial-a-ride is provided by public transportation systems as part of the requirements of the Americans with Disabilities Act (ADA).

In order to use Dial-a-ride service, you must first be certified as eligible. Please read the following instructions before filling out the attached application form. All information that you supply will be kept strictly confidential.

1. Complete and sign the front of the application in blue ink
2. Have your licensed professional, who is treating you for the qualified disability, complete pages 6-7 of the application.

RETURN THE ORIGINAL APPLICATION

Return the ORIGINAL application, with License Professional’s Statement of Medical Disability

Eligibility, by Mail or Drop off to:

***City of Dinuba Public Works
Attn: Transit Center
1088 E. Kamm Avenue
Dinuba, CA 93618***

NOTIFICATION OF APPROVAL

Dinuba Transit Center will notify you if your application is approved within 21 days of receiving your application and provide you an appointment date and time for your photo ID picture to be taken. If you cannot make that appointment date and time, please call the ADA Coordinator to reschedule your appointment at **(559) 591-3278**. **Your certification is not final until you have completed this step.**

Dinuba Transit Center Dial-A-Ride will transport you to this appointment free of charge, but you must make your own reservations by calling **(559) 595-8800 to schedule your pick up.**

Dinuba Transit Center reserves the right to make the final determination of eligibility of ADA certification. Applications are for internal use only and will not be subject to public review. Should an application be denied, an appeal may be filed with the City of Local Transit Operator Division or you may resubmit your application.

If Dinuba Transit Center is unable to make determination within 21 days, applicant will receive presumptive, temporary certification beginning on the 22nd day and continuing until official determination and written notice can be provided.

Inaccurate or incomplete information on the application, failure to provide required identification, or inability to verify licensed professional’s certification may result in the inability to issue the Local Transit Operator ADA Card within the 21 days.

BRING THE FOLLOWING WHEN YOU COME IN FOR YOUR APPOINTMENT

1. Your current state or government–issued photo ID that shows your date of birth (state driver’s license, state ID cards, or passport). **Photocopies will NOT be accepted**

ADA REGULATORY CERTIFICATION REQUIREMENTS

1. Any person with a disability who can use an accessible vehicle, but for whom any desired trip cannot be made because the fixed route service they need to use is not accessible, is deemed eligible.
2. Individuals who because of the nature of their disabilities, cannot navigate even a transit system that is otherwise accessible.
 - A. Individuals, who because of their disability cannot independently board, ride and/or disembark from any accessible vehicle.
 - B. Individuals who have impairment-related conditions that prevent them from getting to or from a boarding or disembarking location. (Bus stops)
 - C. Individuals who have been ADA certified by another transit provider.
 - D. A person traveling as a companion of a person who is ADA Paratransit eligible is deemed eligible for that trip.

EXAMPLES/GUIDELINES FOR CERTIFICATION TYPE

The following examples are provided as a guideline only to assist the license professional in his/her determination of the type of ADA Eligibility Certification appropriate for his/her patient:

- ❖ **Permanent Eligibility:** Any impairment which would cause the individual to become disoriented, confused, or otherwise incapable of navigating without the assistance of another person, and/or inability to physically reach a fixed boarding/disembarking location, or to physically board/disembark from a regular fixed-route bus which is otherwise accessible.
- ❖ **Temporary Eligibility:** Any temporary impairment (for a specified period of time renders the person disabled) which would cause the individual to become disorientated, confused, or otherwise incapable of navigating without the assistance of another person, and/or inability to physically reach a fixed boarding/disembarking location, or to physically board/disembark from a regular fixed-route bus which is otherwise accessible.
- ❖ **Conditional Eligibility:** Any impairment that, dependent upon environmental conditions, terrain, vehicle accessibility, and/or facility accessibility, makes it impossible for the individual to independently board/disembark from any fixed-route location. (This category is distinguished from the first category in that, the degree of disability of individuals in the first category prohibits from using the fixed-route system, while individuals in this category can use the fixed-route system within certain parameters).

Appointment Date: _____

Appointment Time: _____

AM/PM _____

Renewal () _____



ADA PROGRAM APPLICATION FOR DIAL-A-RIDE SERVICES

1088 E. Kamm Avenue
Dinuba, CA 93618
(559) 591-3278

FOR OFFICE USE ONLY

Received: _____

Issued: _____

Expires: _____

() Mr.

() Mrs.

() Ms. _____

First Name

Last Name

Middle Initial

Date of Birth

Address: _____

Number

Street Name

Apt. #

City

Sate

Zip Code

Phone: (____) _____ - _____ TDD? () YES () NO Email: _____

Primary Language (please Check): () English () Other (Specify) _____

What is the nearest street intersection to your home? (Example Merced & L Street)

Please list the person to be contacted in an emergency

Name: _____ Relationship: _____

Address: _____

City, Sate, ZIP: _____ Telephone: (____) _____ - _____

If someone has assisted with this application, please provide the following information:

Name: _____ Agency/Relationship: _____

Address: _____

City, Sate, ZIP: _____ Telephone: (____) _____ - _____

What assistive device (s) do you use when traveling? (Please check all the apply)

- | | | |
|-----------------------------|-------------------------|----------------------------|
| () Support Cane | () Manual Wheelchair | () Trained service animal |
| () Crutches | () Electric wheelchair | () Communication device |
| () Leg Brace (s) | () Electric scooter | () "White Cane" |
| () Aluminum "Walker" | () Portable oxygen | () NONE |
| () Other (describe); _____ | | |

Please answer the following questions in detail:

1. Which disability or health conditions PREVENT you from using regular fixed-route service?

2. Can you walk or use your wheelchair or assistive device (s) from your home to the closest intersection without help and without injuring yourself? () YES () NO

3. Can you safely cross a street alone () YES () NO

4. Can you find your way to a bus stop without getting lost and wait at the stop for the bus to arrive?

() YES () NO If No, Please explain: _____

5. At a bus stop, how long can you stand and wait for the bus? _____

6. Can you understand bus schedule information? () YES () NO

7. If you were on the bus, could you pay the fare by putting coins or tickets in the fare box, or by showing a pass to the bus driver?() YES () NO If no, explain: _____

explain: _____

8. Have you ever received "orientation and mobility training" or "travel training"? () YES () NO

A. If no would you be interested in receiving training? () YES () NO

9. Do you receive dialysis treatment? () Yes () NO If yes, where do you receive it? How often and/or and/or which one?

10. Do you reside at an assisted living facility or at a nursing home? () YES () NO If yes, which one? _____

11. Are you able to walk up and down three (3) steps (12" with handrails)? () YES () NO

12. If you use a wheelchair/scooter, can you transfer yourself from the wheelchair/scooter to a seat?

() YES () NO

13. Do you require someone to travel with you? () YES () NO

If yes why?

If yes why? _____

14. Are you able to independently call and make or cancel trip reservations? () YES () NO

15. Can you wait independently alone at your residence and place to which you travel? () YES () NO

If no, explain: _____

16. Are your conditions you described: () Permanent () Temporary

17. Please add any other information that you would like us to know about your disability/or condition:

AGREEMENT AND AUTHORIZATION:

I hereby state that the information I have provided is true and correct. I understand that knowingly falsifying the information will result in denial of service. I understand all information will be kept confidential, and only the information required to provide the service I request will be disclosed to those who perform the service.

I understand that it may be necessary to contact a professional familiar with my functional abilities to use public transit in order to assist in the determination of eligibility.

Applicant's Signature (stamped/copies/faxed signatures **NOT** accepted) **BLUE INK ONLY**

Date

I hereby authorize the following licensed professional (doctor, therapist, social worker, etc.) who can verify my disability or health related condition, to release this information to my local public transit agency. This information will be used only to verify my eligibility for paratransit services. I understand that I have the right to receive a copy of this authorization, and that I may revoke it at any time.

Applicant's Signature (stamped/copies/faxed signatures **NOT** accepted) **BLUE INK ONLY**

Date

Name of Licensed Professional who may release my medical information:

Name: _____

Address: _____

Phone Number: (____) _____-_____

LICENSE PROFESSIONAL'S STATEMENT OF ADA ELIGIBILITY

Print Applicant's Name: _____

The Americans with Disabilities Act of 1990 requires Local Transit Operator to provide paratransit services to individuals who, because of their medical condition or impairment are prevented from using fixed route buses. Economic status, and environmental conditions may not be considered "medical" factors in the assessment of paratransit eligibility. The information requested of you in the following sections will be used to determine the applicants' ADA eligibility. It is important that all questions be answered completely and accurately to the best of your knowledge and in accordance with your records. If the information is incomplete or unclear, we may need to contact you for clarification. Thank you for your cooperation.

THIS SECTION TO BE COMPLETED BY ONE OF THE FOLLOWING:

- Physician Chiropractor Health Care Provider Physical Therapist
- Rehabilitation Counselor Other Licensed Professional _____

Is the disability permanent?

- Yes
- NO If **NOT, HOW LONG** do you expect disability to last? _____

*** NOTE:** if a disability is temporary, it must last for at least 90 days to be eligible for a reduced fare.

Please answer:

Please provide Formal Medical Diagnosis to describe the applicant's primary impairments or disabling conditions: (NOTE: WITHOUT THIS DIAGNOSIS CERTIFICATION WILL BE DENIED)

Can applicant travel independently from his/her house, to the sidewalk? YES NO.
If "no" or "sometimes" please explain:

Assuming the use of a mobility aid, if applicable, and with no major barriers in his/her path, how far can the applicant independently travel without help or significant risk of injury?

- less than 1/4 mile 1/4 mil 1/2 mile 3/4 mile more than 3/4 mile.

Does the applicant's disability require him/her to travel with another person who provides personal assistance? YES NO SOMETIMES

Is the applicant wheelchair dependent? YES NO

Can the applicant walk up and down steps (12" rise, each step with handrails available)?

- YES NO SOMETIMES

Does the Applicant require a lift-equipped vehicle to board? () YES () NO

Please complete only one of the sections below:

APPROVAL FOR DIAL-A-RIDE SERVICES (Please check ALL that apply)

- () I certify that the applicant “because of their disability, cannot independently board ride and/or disembark from any wheelchair accessible vehicle”.

- () I certify that the Applicant has a “disability-related condition (s) that prevent them from getting to or from a boarding or disembarking location”.

- () I certify the applicant requires a personal care attendant (PCA) to accompany them during transportation.

APPROVAL FOR FIXED ROUTE SERVICES (Please check ALL that apply)

- () I certify that the applicant has a disability-related condition(s); **however they are able to get to or from a fixed route bus stop, board, ride, and disembark from any accessible fixed route vehicle and do not need Dial-A-Ride services at this time.**

I certify that I am a legally licensed professional by the State of California. I am currently treating the client/patient listed on the front of this application for a qualifying disability, the applicant is disabled as defined by the above criteria, and the information I have provided is true and correct **under penalty of perjury** according to the laws of the State of California.

License Professional’s Name Printed

License’s Professional’s License # (REQUIRED)

Signature (MUST BE AN ORIGINAL, — Copies, Faxes, and /or Stamped NOT ACCEPTED)

Date

Address/Suite/City, State, Zip Code

(____)_____
Phone Number

FOR OFFICE USE ONLY

Received: ____/____/____

Reviewed: ____/____/____

Status: _____

ID Issued: ____/____/____

Entered In:

Log Access Easy Rides

Appointment Date: _____ Appointment Time: _____ AM/PM

Renewal ()

Name: _____ Eligibility Conditions:

_____ ADA ID #: _____ Expiration: ____/____/____